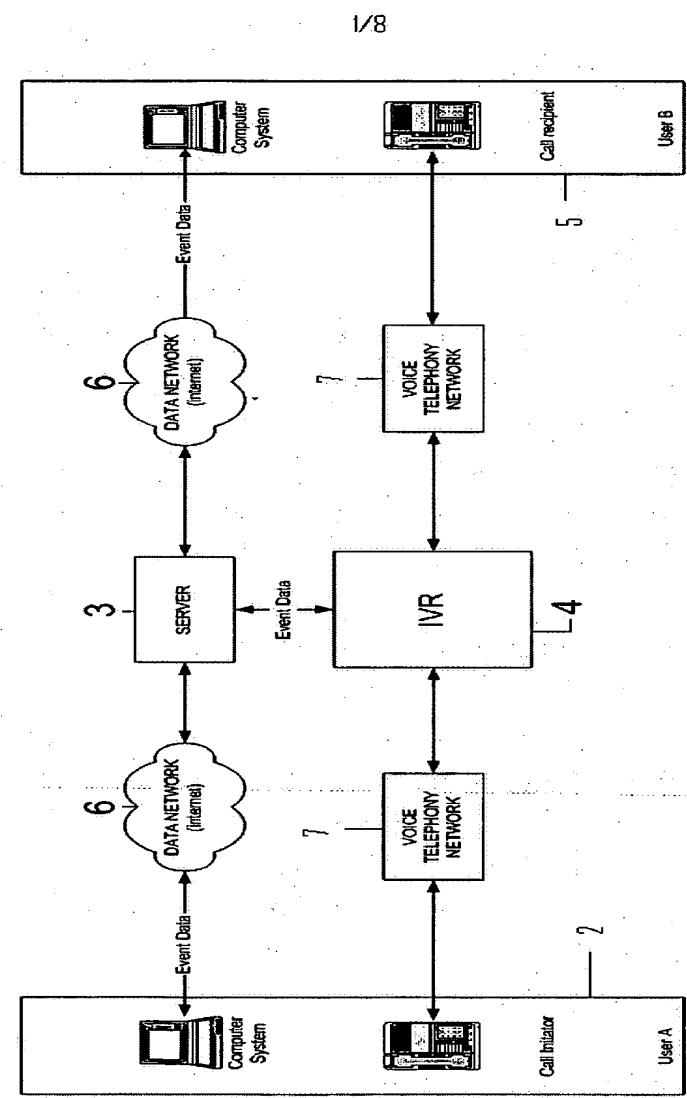
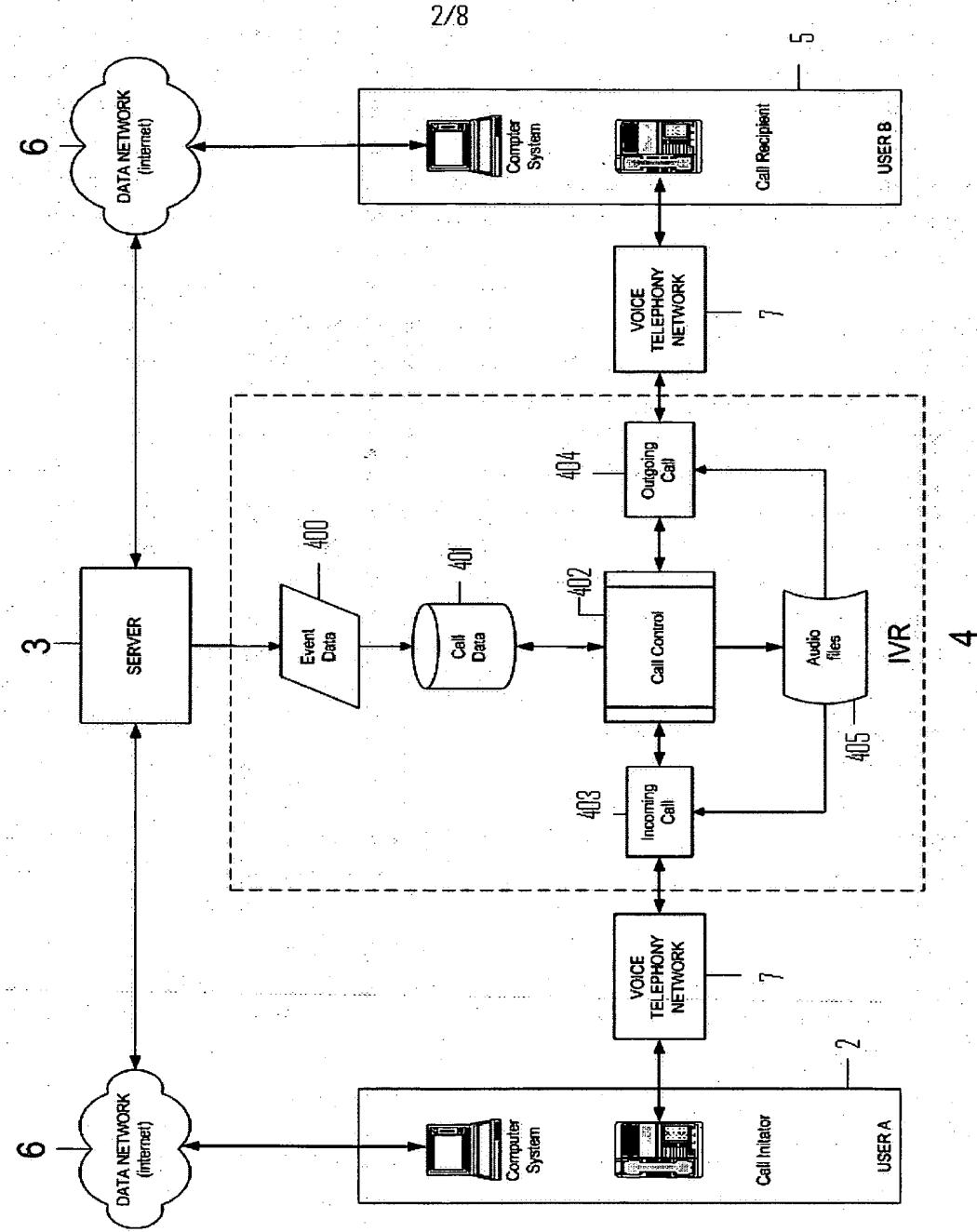


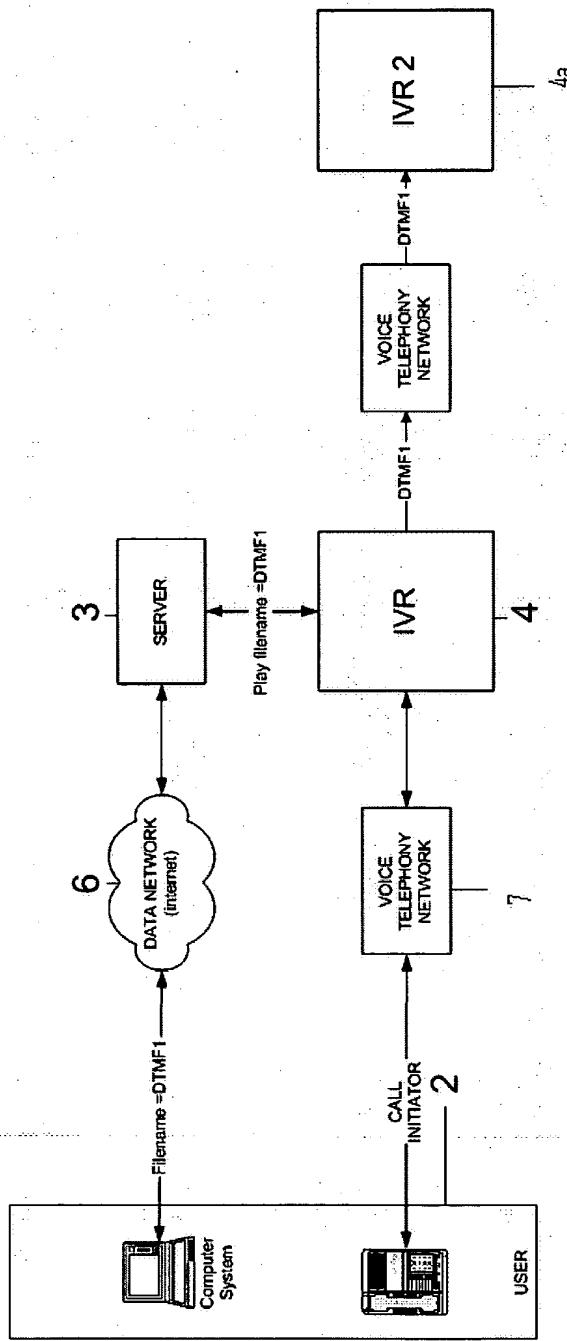
**Figure 1**  
Overview



**Figure 2**  
Interactive Voice Response  
GENERAL OVERVIEW

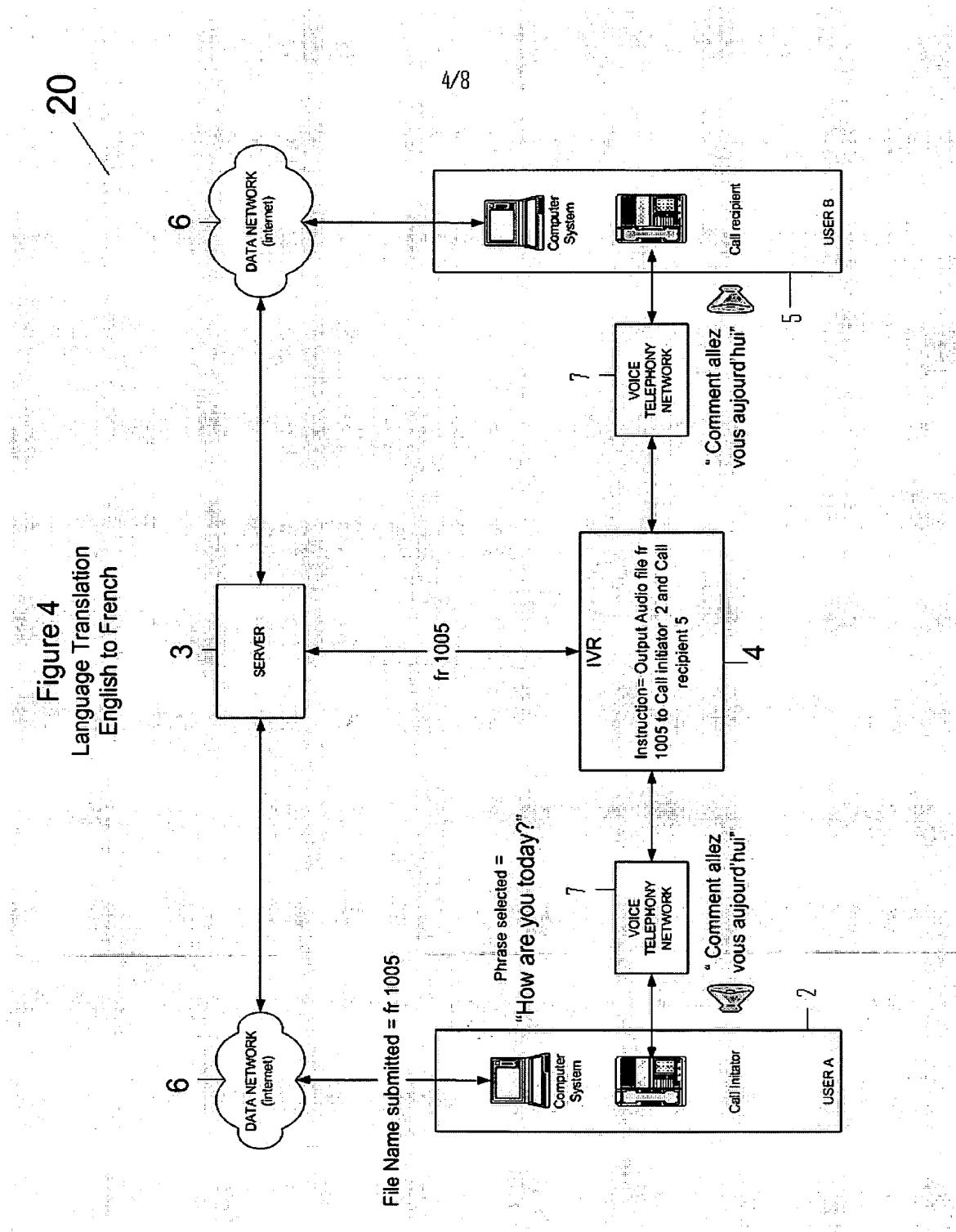


**Figure 3**  
IVR Control

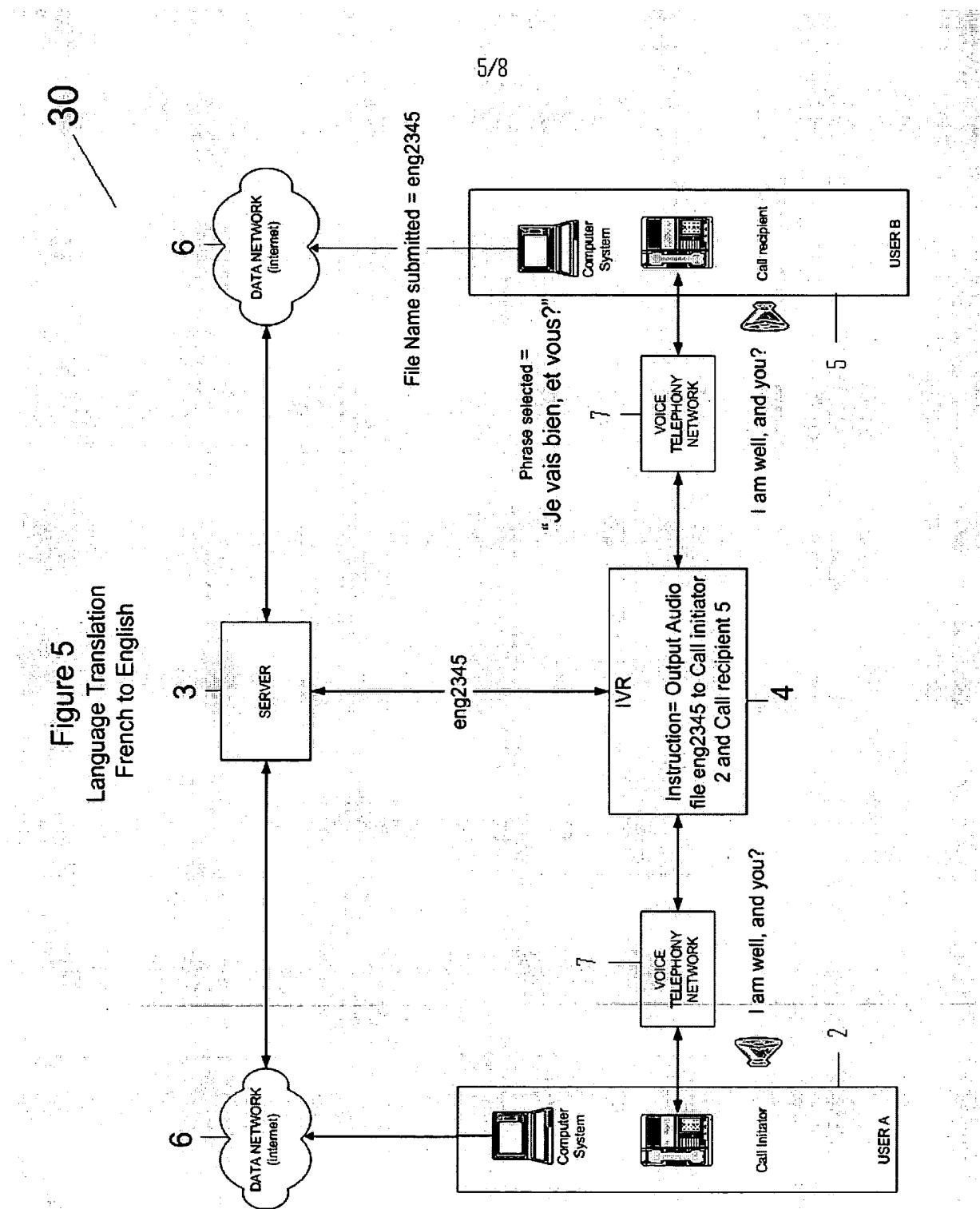


20

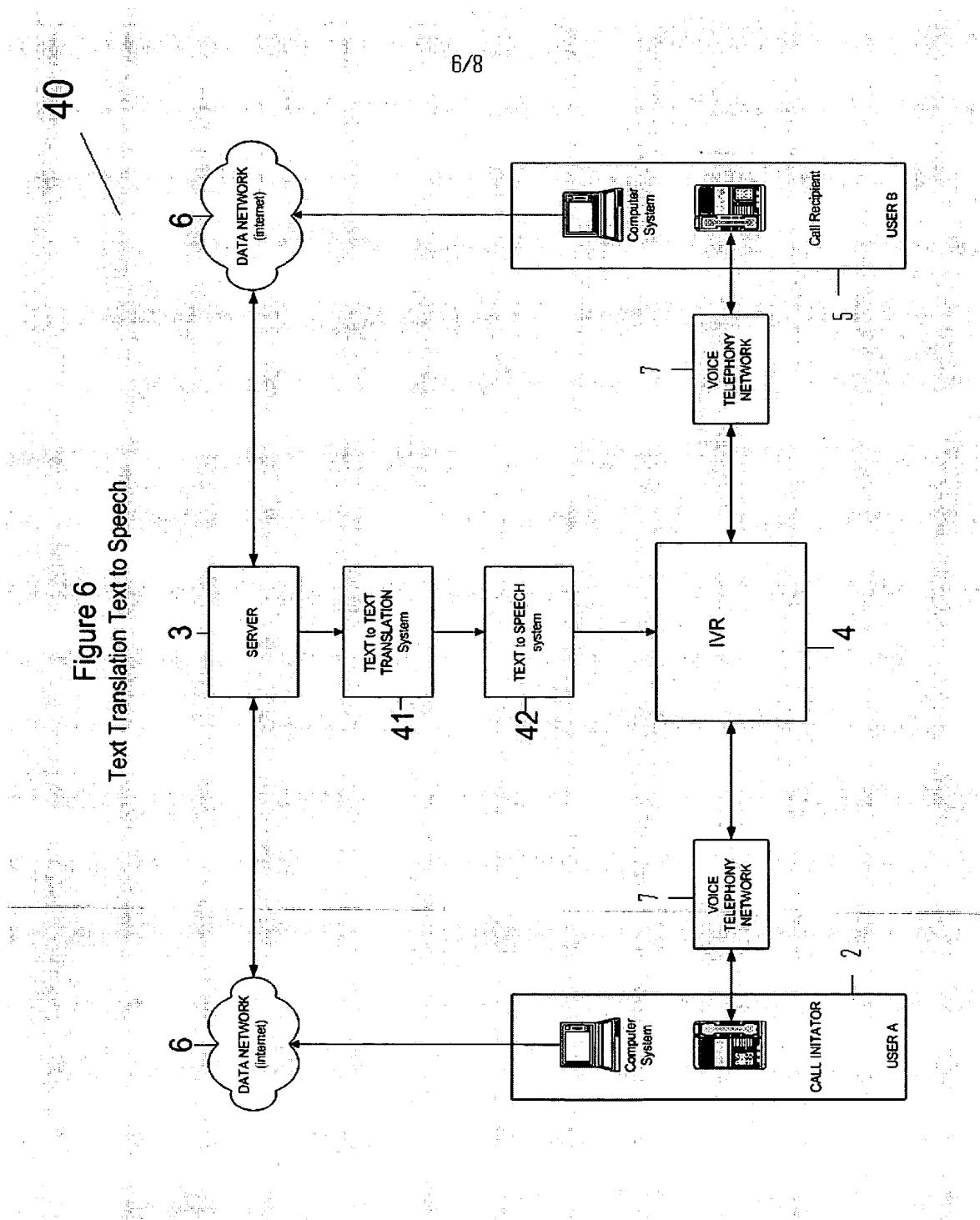
**Figure 4**  
Language Translation  
English to French



**Figure 5**  
Language Translation  
French to English

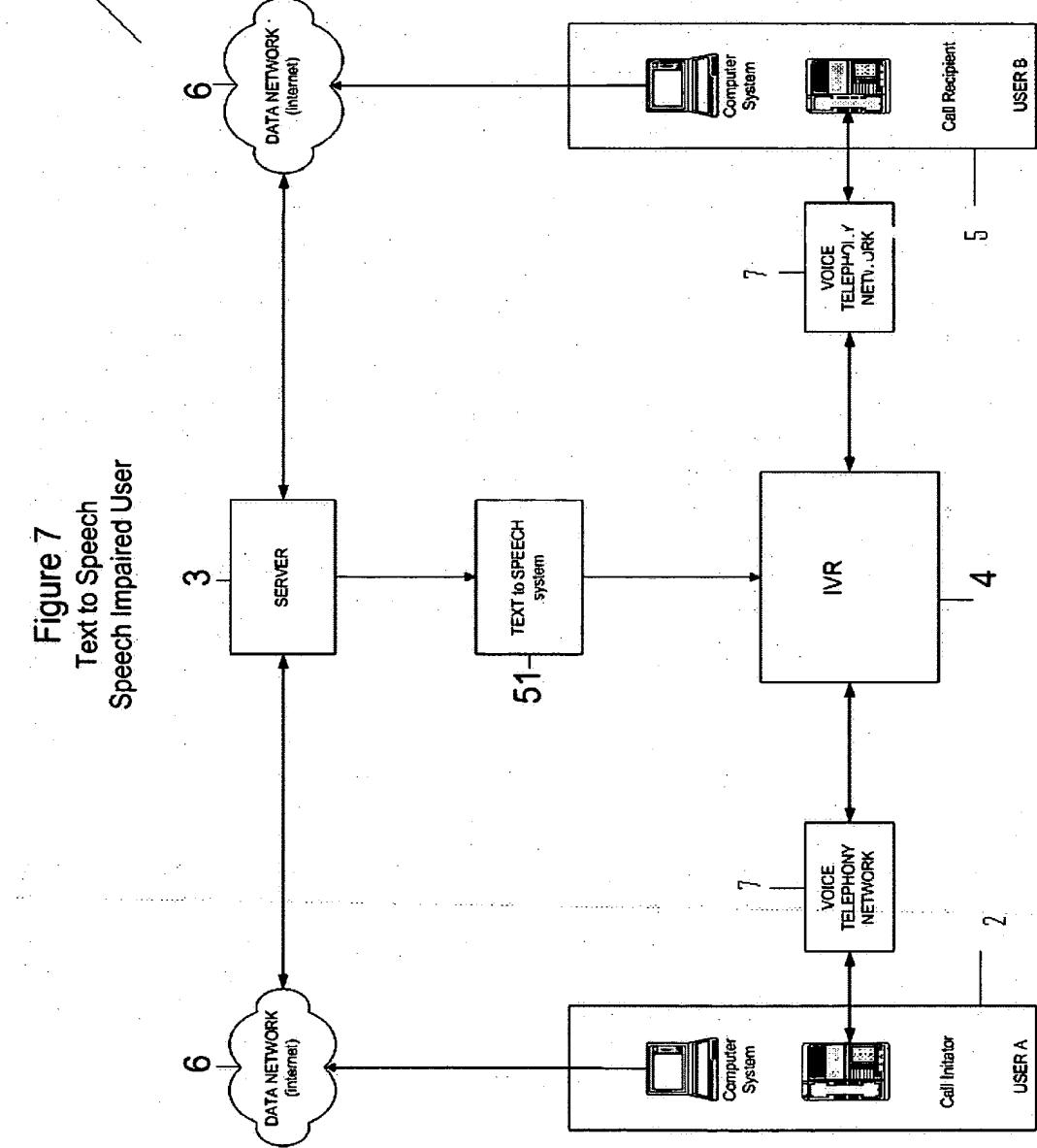


**Figure 6**  
Text Translation Text to Speech



50

**Figure 7**  
Text to Speech  
Speech Impaired User



**Figure 8**  
**DEAF USER**  
**Architecture Overview**

